

# 2026 WILLOWMERE POOL RULES

## Hours of operation for all residents

### May 9- May 22

Saturdays & Sundays 10-8  
Monday - Friday CLOSED

### June 11- August 23

Everyday 10-9

*July 4<sup>th</sup> - 10-9*

### May 23- June 10

Saturdays & Sundays 10-8  
Monday - Friday 4-8

*Memorial Day (May 25) 10-8*

### August 24- September 13

Saturdays & Sundays 10-8  
Monday - Friday CLOSED

*Labor Day (Sept 7) 10-8*

## General

1. All Assessments must be paid in full prior to use of the pool.
2. Pool passes (MokoPass) are required for entry to the pool.  
<http://willowmere.mokopass.com>
3. Anyone entering the pool or pool area outside of the pool hours of operation or entering the pool without a pool pass or as a guest, is in violation of the Declaration and subject to fines of up to \$100 per violation and suspension of the right to use the pool.
4. In the interest of their health, safety and welfare children under 13 must be accompanied by an adult at all times.
5. Pool parties are available to book for residents/renters with an approved pool pass.

*NOTE: Booking the clubhouse does not permit usage of the pool and it must be booked separately through PayHOA.*

- Pool parties of **10 guests or less** require prior HOA approval by filling out the Pool Guest form on PayHOA at least 72 hours prior to entry. Guests, in addition to the 4-guest policy, will be charged \$5 per person.
- Pool parties of **11 guests or more** require 2 steps to gain approval.

- 1) Party must register and complete the AquaTech pool party contract directly through the [AquaTech website](https://aquatechpm.com/pool-parties-information/) 14 days in advance. (<https://aquatechpm.com/pool-parties-information/>) This will include a \$49 charge for each additional guard required (see website for additional information). **NOTE:** *Per AquaTech agreement, booking within the two-week window may incur an additional \$50 late registration fee.*
  - 2) Prior approval and coordination with the HOA by filling out the Pool Guest form on PayHOA at least 72 hours prior to entry. Guests, in addition to the 4-guest policy, will be charged \$5 per person.
6. The Homeowner's Association will not be responsible for any money or property loss sustained by members or their guests when using the pool.
  7. Residents and their guests are required to check in when entering the pool and must have a MokoPass account setup.
  8. The lifeguard will exercise general supervision over the wading pool but is not responsible for anyone inside the wading pool. Parents or guardians must be inside the wading pool enclosure with their children at all times.
  9. Any person who is incontinent or not fully potty trained must wear appropriate swim diaper or protective clothing when entering the pool.
  10. Food and beverages may be brought to the pool. All trash must be placed in the trash containers provided. No food and beverages may be consumed while in the pool.
  11. Balls, toys, floats and noodles may be allowed, at the lifeguard on duty's discretion, based on the number of people in the pool.
  12. The following items and activities are prohibited:
    - NO GLASS of any kind is permitted in the pool enclosure.
    - No animals, other than service animals.
    - No smoking, vaping, or other tobacco use within the pool enclosure
  13. Once every hour the pool may be cleared for a period of ten (10) minutes, or fifteen (15) minutes when only one (1) lifeguard is on duty. During this break, the pool manager and the lifeguards will NOT be on duty, and the facility shall be deemed "swim at your own risk". Safety during these break times shall be the responsibility of the RESIDENT. The pool

manager, lifeguards, AquaTech or Willowmere Community Association shall not be responsible for patrons using the pool during said break.

14. The pool phone is for pool management use only.

### **Conduct & Health**

15. The lifeguards are given full authority to enforce all swimming pool regulations as needed to maintain the safety of members and their guests. Appropriate behavior and cooperation is expected by all residents and their guests.

16. Everyone must leave the pool in the event of an emergency (including weather situations such as thunder and lightning storms).

17. ANYONE not following rules while at the pool may be asked to leave and can have their swimming privileges removed at the discretion of the Willowmere Community Association Board of Directors.

18. Accidents should be reported to the Lifeguard immediately so that a report can be filled out.

19. Foul or abusive language, as determined by the Lifeguard, will not be tolerated and will result in disciplinary action.

20. You may not take photographs of anyone at the pool without their permission. In the case of minors, parental or guardian permission is required.

21. Drug use, fighting, or sexual activity or assault will result in immediate dismissal from the pool area, and the proper authorities will be notified. The Lifeguard is authorized to immediately expel violators from the pool area.

22. Use of proper bathing suits is required.

23. Absolutely no diving in the pool or flips from the side are allowed at any time.

24. No running, pushing, dunking, rough play or any type of personal conduct endangering safety of self and others is allowed.

25. Approved life jackets may be worn in the pool.

26. Responsible alcohol consumption by adults is permitted within the pool area, provided it does not create a disturbance, safety hazard, or violation of posted pool rules or local laws.

27. Admission to the pool enclosure is forbidden, at the discretion of the pool manager, to anyone

wearing bandages, or with skin abrasions, colds, coughs, extremely inflamed eyes, open sores, infections, excessive sunburn, nasal or ear discharge, or other symptoms which are determined by pool management to be detrimental to the health of others.

## **GUESTS**

28. Residents may bring up to 4 guests to the pool at a time at no charge.
29. If residents wish to bring more than 4 guests, they may do so for a charge of \$5 per additional guest and with prior approval by filling out the Pool Guest form on PayHOA at least 72 hours prior to entry.